



Proposal for **Madison County Board of Supervisors**

Solution Proposed: Programming and Professional Services

Date: September 20, 2017

Quoted By: Jean Elaine Ellis

Customer Contact: Duane Thompson

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Itemized List

<i>Qty.</i>	<i>Product Description</i>
1	Carousel Programming and Professional Services
	- Program Madison County Receptionist Call Flow
	- Set up Auto Attendant
	- \$150.00 Visit Charge and \$190.00 per hour
	- Billed in 1/2 hour increments
	- Max Amount to be Billed is \$5,000.00

Pricing is valid for 30 days

All new products are guaranteed to be as specified by the manufacturer's documentation, and are provided with the manufacturer's standard Product warranty. All refurbished components are covered by a Carousel direct warranty.

Customer is responsible for any electrical service, environmental conditions and cable work needed to support the quoted Products, unless otherwise specified on the Quote. Any changes to the above Products and /or Scope of Work will require the written authorization of both Carousel and the Customer. Pricing does not include taxes and freight charges, and as applicable, these costs will be added to the invoice.

All work is done subject to the terms and conditions of Carousel's Master Sales Agreement, unless Carousel and the Customer have previously agreed to otherwise in writing.

Avaya EULA Acceptance Requirement: End User agrees to comply with and be bound by the Avaya Software License Terms "(EULA)" located at <http://support.avaya.com/LicenseInfo>.

By signing below, Customer makes an offer to purchase the Products and/or Services above from Carousel. Carousel's acceptance of this offer to purchase shall be evidenced by the conversion of the Quote into a Carousel Service Order, and the return of the Service Order number to the Customer.

By: _____ **Title:** _____ **Date:** _____